

# **FIRST CLASS WARRANTY UPGRADE**

The RMP Powertrain Solutions FIRST CLASS WARRANTY UPGRADE (FCWU) plan is an optional and economical way to increase your warranty benefits beyond the standard coverage. Our standard powertrain warranty provides superior, industry leading protection. Each of our remanufactured gas engines and automatic transmissions is covered against failures resulting from manufacturer's defects or workmanship for a period of up to 36 months and up to 100,000 miles on passenger cars and light trucks, except for commercial applications and the exceptions listed below. This optional FIRST CLASS WARRANTY UPGRADE plan improves this quality coverage in the following ways:

- **First Class Labor Reimbursement:** Your service facility will be paid labor rates up to \$95.00 per hour based upon the ALLDATA labor time guide versus our standard warranty rate of \$75.00 per hour
- **First Class Towing:** If you need towing, this plan will reimburse you up to a maximum of \$100.00 per occurrence.
- **First Class Rental Car:** If you need a rental car while your vehicle is being repaired, this plan will reimburse you for up to 10 days car rental at a maximum of \$35.00 per day, per occurrence.
- **First Class Fluids:** Fluid and filter costs for a repair or replacement will be reimbursed up to \$50.00 per occurrence.

## **DETAILS**

The FIRST CLASS WARRANTY UPGRADE Plan is available for purchase on gas engines and automatic transmissions installed in non-commercial passenger vehicles only. This optional upgrade adheres to the same time and mileage guidelines as our standard powertrain warranty. It is designed to complement and enhance your standard warranty. This plan does not extend to any parts not covered under the standard warranty, nor does it extend the time or mileage of the standard base warranty.

## **LIMITATIONS SUMMARY**

- Warranty applies to original owner only and is not transferrable.
- Repairs or replacements do not extend the original warranty, Replacement is only for the unexpired time remaining on the original warranty.
- Consequential damages and/or expenses, including but not limited to commercial loss, lodging, meals, phone calls, storage, shop supplies, tax, etc. will not be reimbursed.
- Warranty does not cover damage caused by neglect, abuse, misuse, or accident.
- The alleged defect must be returned within 30 days of the claim start date with all applicable claim Repair Orders and paperwork completed.
- Prior authorization from RMP's warranty department is required before any repair or replacement is executed or warranty will be denied.
- Warranty will be denied if part is used in the wrong application, modified, if installed improperly, or if any requested documents are not supplied.
- Warranty will be denied if time and mileage cannot be verified or if the vehicle odometer is inoperative
- Warranty will be denied if failed part is not returned within 30 days. RMP reserves the right to withhold payment pending plant inspection of the defective part. Warranty claims submitted prior to purchase of the FCWU will render the vehicle ineligible for FCWU coverage.
- Warranty will be denied if the part is used for any of the application exclusions listed here, or if not used for its normal and intended purpose.
- Warranty will be denied if the failure is misdiagnosed or the failure is determined not to be due to a manufacturing or supplied part defect.
- Warranty will be denied if the part is exported or fails outside of the contiguous, continental United States.

## **AUTHORIZATION**

Prior authorization and a Claim Number must be obtained from RMP at 1-800-257-7418 before any warranty work is performed. Original purchaser of the product must be in good credit standing with RMP for the warranty to be honored.

## **EXCLUSIONS**

All classes of Motor Homes, Commercial Vehicles, Off-Road, Stationary, Industrial, Livery, Rental, Marine and Racing applications are not covered by this warranty. This warranty does not apply to Allison transmissions, manual transmissions or to Original Equipment products either new or remanufactured. This warranty does not cover or provide for regular or routine maintenance. Regular and proper preventative maintenance is recommended and will help to assure maximum product life.

## **PURCHASE**

A fully completed application form (see reverse side) must be sent to our address, along with a check payable to RMP Powertrain Solutions, Inc. within thirty (30) days of purchase and/or installation of your engine or transmission. Additional forms can be downloaded from our web page. To complete your transaction by credit card, please fax the application form to 1-800-584-1364 and call 1-800-257-7418 to process your card. Warranty is not valid until payment is received

## **PRICE**

**GAS ENGINE — \$189.00**

**TRANSMISSION — \$179.00**

If you have any questions or need further information regarding the provisions of the FIRST CLASS WARRANTY UPGRADE Plan, please call one of our Customer Service Representatives at 1-800-257-7418 or email us at [sales@rmpparts.com](mailto:sales@rmpparts.com)



**P:** 800 257 7418  
**F:** 800 584 1364  
 powertrainsolutions.com

|                  |
|------------------|
| * Unit Part #:   |
| * Unit Serial #: |

\* = REQUIRED FIELD

## **FIRST CLASS WARRANTY UPGRADE**

for non - commercial passenger vehicles  
**OPTIONAL PURCHASE AGREEMENT**

| INFORMATION   |       |       |                      |
|---|-------|-------|----------------------|
| * Vehicle Owner's Name                                |       |       |                      |
| Street Address  |       |       |                      |
| City, State, Zip                                      |       |       |                      |
| Phone #   |       |       | E-mail Address:      |
| * Vehicle Information                                 | Year: | Make: | Model:               |
| * Odometer reading @ time of RMP product installation |       |       | * Installation Date: |
| * Installer   |       |       |                      |
| Installer address                                     |       |       |                      |
| * Owner's Signature                                   |       |       | * Date:              |

### **RMP Powertrain Solutions – First Class Warranty Upgrade offers the following:**

- First Class Labor Rate up to \$ 95.00 per hour
- First Class Towing reimbursement up to \$ 100.00
- First Class Fluid cost reimbursement up to \$ 50.00
- First Class Rental reimbursement up to \$ 35.00 per day (maximum rental period of 10 days.)

### **Payment Options:**

#### **- Check**

Please return this completed form to RMP Powertrain Solutions with your check made payable to;  
**RMP Powertrain Solutions** in the amount of \$\_\_\_\_\_ (Please select one of the options below):

**\$189.00 – Gas Engine**

**\$179.00 – Transmission**

#### **- Credit Card**

To complete your transaction by credit card, please fax this completed form to 1-800-584-1364 (Attn: Sales) and call **1-800-257-7418** to process your credit card.

Please return this completed form including payment to **RMP Powertrain Solutions** within 30 days of installation. Be sure to sign and date this form. All checks should be made payable to **RMP Powertrain Solutions**. Your First Class Warranty Upgrade Certificate will be sent to you upon application payment. Your first Class Warranty upgrade is not valid until payment is received. (See reverse side for limitations) Thank you for choosing RMP.